Exact Metrology, Inc. Terms & Conditions

Purchase Orders made to: Exact Metrology Inc.

Payment Details:
Payment requirements for U.S.A., Canada and Mexico. All payments must be made in U.S. dollars by check, wire transfer or credit card.

For SALES or REPAIR ORDERS a 4% credit card fee will be added to all credit card transactions.

For SERVICE ORDERS less than US $500, terms are cash in advance. For service orders over US $500 and US $5,000, terms are Net 30 days from date of invoice.

All payments for RENTALS must be pre-paid in U.S. dollars, by credit card (4% processing fee applies) or wire transfer.

For SALES ORDERS less than US $50,000, terms are Net 30 days from date of invoice. For standard product orders greater than US $50,000, terms are 30% down payment, 70% Net 30 Days from date of invoice. Unless otherwise stated on quote.

Hardware Specific Requirements:
Artec product orders are 100% prepay.

GOM and ProCon product orders are 50% with order and 50% upon installation.

All used systems are 100% with order prior to shipping.

Software Maintenance orders are net 10 days from date of invoice.

Surphaser orders are 50% with order. Balance net 10 days after delivery.

Inspecvision orders are 35% with order. Balance net 10 days after delivery.

Rental Requirements:
A signed Rental Agreement is required along with Certificate of Insurance.
The software and software dongles are licensed to the customer and in the event of loss, a replacement fee will be required for replacement software and software keys (prices provided on request).

Hardware Delivery/Install:
6-8 weeks on receipt of order unless otherwise stated on quotation. For Gom - 20 weeks on receipt of order. For ProCon - 14-20 weeks on receipt of order.

Buyer shall schedule installation, training or part programming services sold with the product or service to take place within 12 months from the date of shipment. Customer has 12 months to use their software training credits. However, once software training has officially commenced, Exact Metrology requires that all software credits be used within 60 days. We will not allocate resources or schedule projects without receipt of purchase order or signed proposal.

Service Delivery/Install:
1-2 weeks on receipt of order unless otherwise stated on quotation. Buyer shall schedule installation, training or part programming services sold with the product or service to take place within 12 months from the date of shipment. We will not allocate resources or schedule projects without receipt of purchase order or signed proposal. Parts not requested to be returned after 6 months of invoicing will be discarded. Due to the possible reflectivity of some parts, a thin coating of powder (crack check developer such as Dynaflux) may be needed.

Software:
The software and software dongles are licensed to the customer and in the event of loss, a replacement fee will be required for replacement software and software keys (prices provided on request).

Training:
Training Orders Net 30 from PO issuance. Training credits are available for one year.

Recalibration/Repair:
RMAs and Schedules for Recalibration/ Repair will not be provided until method of payment is received.

Do not ship any equipment to Exact Metrology offices in OH or WI unless specifically instructed.

Service Equipment Shipping Terms:
If customer does not provide shipping account number, customer will be charged cost plus 25%. Shipping charges are customer’s responsibility unless otherwise stated. Ship parts to: Exact Metrology, Inc. 11575 Goldcoast Drive Cincinnati, OH 45249 or Exact Metrology, Inc., 20515 Industry Ave. Brookfield, WI 53045.

Sales/Repair Shipping Terms:
Shipping charges are customer’s responsibility unless otherwise stated.

Cancellation and Return:
Cancellations for standard products may, in Seller’s sole discretion, be accepted with no charge up to seven (7) days after acceptance of quote and/or issuance of purchase order. For cancellations made and accepted within thirty (30) days of the scheduled shipping date, Buyer agrees to pay liquidated damages of 25% of contract price for cancellation of a contract. Under no circumstances may Buyer cancel an order after shipment.

“Superior Measurement that goes the distance”

12/11/2019
Exact Metrology, Inc. Terms & Conditions (continued)

LIABILITY LIMITED TO THE AMOUNT OF THE PROPOSAL.

Past-due accounts will be charged interest at the rate of 1 ½ % per month (or the maximum amount permitted by applicable law, if less) on the amount due until fully paid.

Seller reserves the right to suspend services, manufacture and delivery upon failure of Buyer to make payments when due, which suspension shall not satisfy Buyer’s obligation to pay.

For service jobs that are delayed due to customs, weather, availability on site or some other outside force that affects timing of job, customer agrees to work with Exact Metrology to cover expenses as a result of such delays. When scheduling Exact Metrology personnel, customer agrees to no more than 16 hours/day on site.

Exact Metrology is committed to providing products and services that comply with all aspects of our customers’ requirements. This is accomplished through continual improvement of our Quality Management System to ensure its effectiveness and continuing suitability, as well as through the monitoring of Measurable Quality Objectives.

CAGE CODE: 44NY1
DUNS #: 020222076
Submit PO To: Exact Metrology, Inc.
Email: accounting@exactmetrology.com
Or fax to: 513-672-2877
Tax Exemption: Customer is responsible for all customs, duties and taxes. If applicable, a Tax Exemption Certificate must be submitted to Exact Metrology, Inc. with the Purchase Order.
Shipping Terms: If customer does not provide shipping account number, customer will be charged cost plus 25%. Shipping charges are customer’s responsibility unless otherwise stated. Ship parts to: Exact Metrology, Inc. 11575 Goldcoast Drive Cincinnati, OH 45249 or Exact Metrology, Inc., 20515 Industry Ave. Brookfield, WI 53045.
Title Transfer: Title transfers to Buyer upon shipment from factory of origin including all risks and rewards of ownership.
Quotation Validity: 30 Days
Remit To:

Exact Metrology, Inc.
20515 Industry Avenue
Brookfield, WI 53045

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12/11/2019